

SERVICE HOTLINE

Number: 026/2026
Date: 04 March 2026

Name and Surname: Sixolisile Mahlasela
Designation: Client Service Manager

EMERGENCY JSE FIREWALL UPGRADE 2026 - PHASE TWO

Further to [Service Hotline 020/2026](#) issued on 25 February 2026. The JSE has scheduled a second phase which will require upgrades to the Internetwork Operating System (IOS) on Saturday, 7 March 2026. This will affect all member firms for JSE EQM, EDM, FXM and Live Information Subscribers to these markets.

The JSE will bring up the Trading System on **Saturday, 7 March 2026**, for the duration of the day. Clients must ensure that their production systems are **shut down** prior to the systems start-up (preferably the evening before the scheduled change), to ensure that they do not receive and process any test data.

The JSE appreciates your co-operation in this regard.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za